

Shopify Add to Cart Triage Card

Diagnose a dead Add to Cart button in 2 minutes. Built by Kaspian Fuad, Shopify developer.

Step 1: Watch the click

F12 > Network > filter: cart

Open DevTools before you click.

Click Add to Cart

Note: request? status code? reply?

Console tab

A red error on click is usually the answer.

Outcome A: no request

Nothing in Network

The click never reached Shopify.

Cause

JS error, invisible overlay, script not loaded yet, disabled button.

Outcome B: HTTP 400

missing or invalid: items

Empty or malformed request body.

missing or invalid: id

Form sent no variant ID. Check the hidden id input.

Outcome C: HTTP 422

Cannot find variant

Stale or wrong variant ID in the form.

... is already sold out.

Stock or continue-selling setting.

Cannot apply selling plan

Subscription plan not attached to variant.

Only 12 items were added

Partial add. Items ARE in the cart.

Outcome D: 200, nothing shows

Open /cart in a new tab

If the item is there, the drawer broke.

Cause

Cart app and theme drawer both own the click.

Invisible overlay test

Right-click button > Inspect

Highlighted element is not the button? Something sits on top.

pointer-events: auto

Closed popups and scrim must drop to none.

JS error checks

TypeError ... is not a function

Library loaded twice or out of order.

Error from an app file

Disable that app embed, retest.

Throttled 4G test

Tap the instant the page appears.

Only some products fail

Variant stock

Sold out variants disable or 422.

250-variant Liquid cap

Variant 251+ invisible to old selectors.

Alternate product template

Hand-edited form dropped the id field.

Custom cart rules

Guards that refuse adds need a message.

Verify the fix

Every template

One product per template returns 200.

Real phone

Throttled data, early tap.

7 days of analytics

Added to cart recovers on affected products.

When to hire

DIY

Stock, variant settings, an app you can switch off.

Hire

Theme/app JS errors, custom templates, two cart systems.

Typical effort

1-4 h known cause, 4-8 h app/drawer conflict.

Theme script gotchas

status: "bad_request"

400 replies use a string status, not 422.

Partial-add 422

Do not show 'failed' when items were added.

Disabled button, no text

Say 'Sold out' or 'Select a size'.

Before you uninstall apps

List what loads

Network tab > JS, note each app domain.

Disable app embeds first

Theme editor > App embeds, one at a time.

Retest after each

One change per test, or you learn nothing.

Brief your developer

Product URL

Plus device and browser.

Network screenshot

Request, status code, reply body.

Console screenshot

Any red error shown on click.