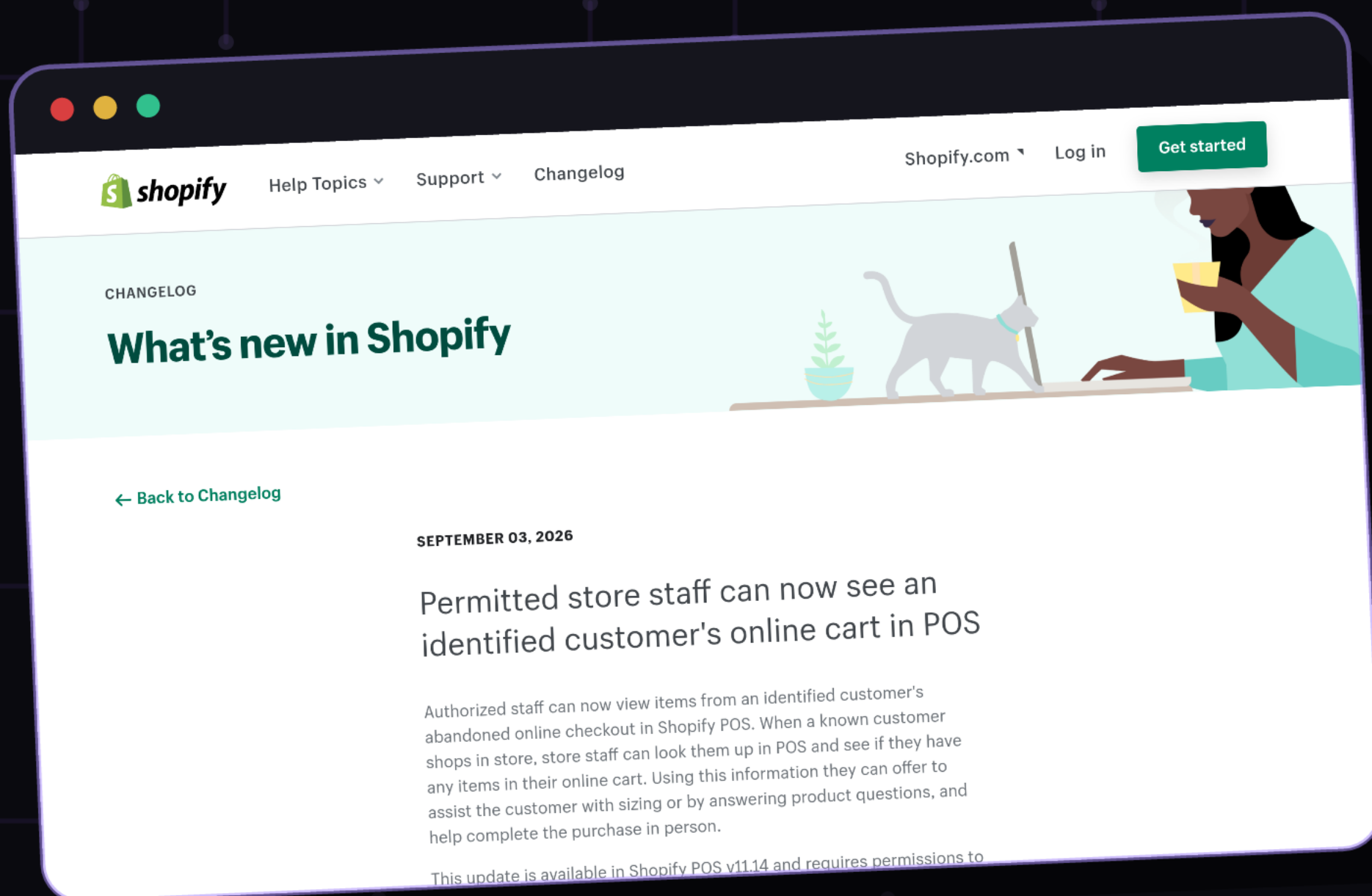




YOUR POS STAFF COULDN'T SEE THE ABANDONED CART

2 September 2026 updates close the in-store recovery loop



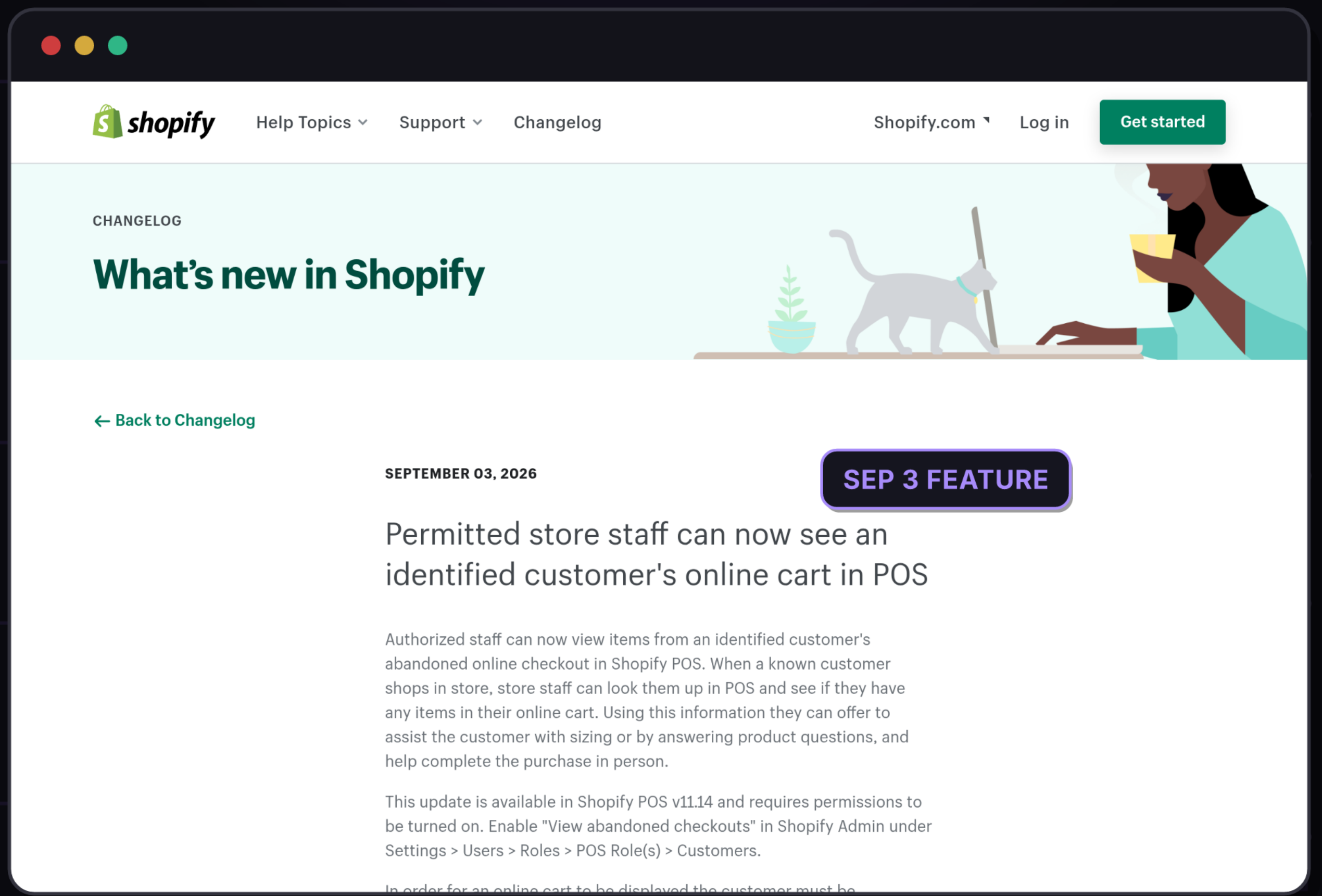
Swipe →

WHAT JUST SHIPPED

- ✓ **STAFF SEE ONLINE CARTS**
- ✓ **PERSISTENT CART BUTTON**
- ✓ **RUNNING TOTAL ALWAYS VISIBLE**
- ✗ **PERMISSION TOGGLE REQUIRED**
- ✗ **CUSTOMER MUST BE IDENTIFIED**

Swipe →

THE CART THEY LEFT ONLINE



Enable: Settings > Users > Roles > your POS role > Customers

Swipe →

THE RECOVERY LOOP

1

Cart abandoned online

Customer adds items, never checks out

2

Walks into your store

Staff looks them up in POS

3

Staff sees the cart

Items and total visible in POS

4

In-person recovery

Offer to complete the purchase

Swipe →

HOW TO ENABLE IT



**SETTINGS > USERS >
ROLES**



**POS ROLE > CUSTOMERS
TAB**



**TOGGLE VIEW
ABANDONEDS ON**



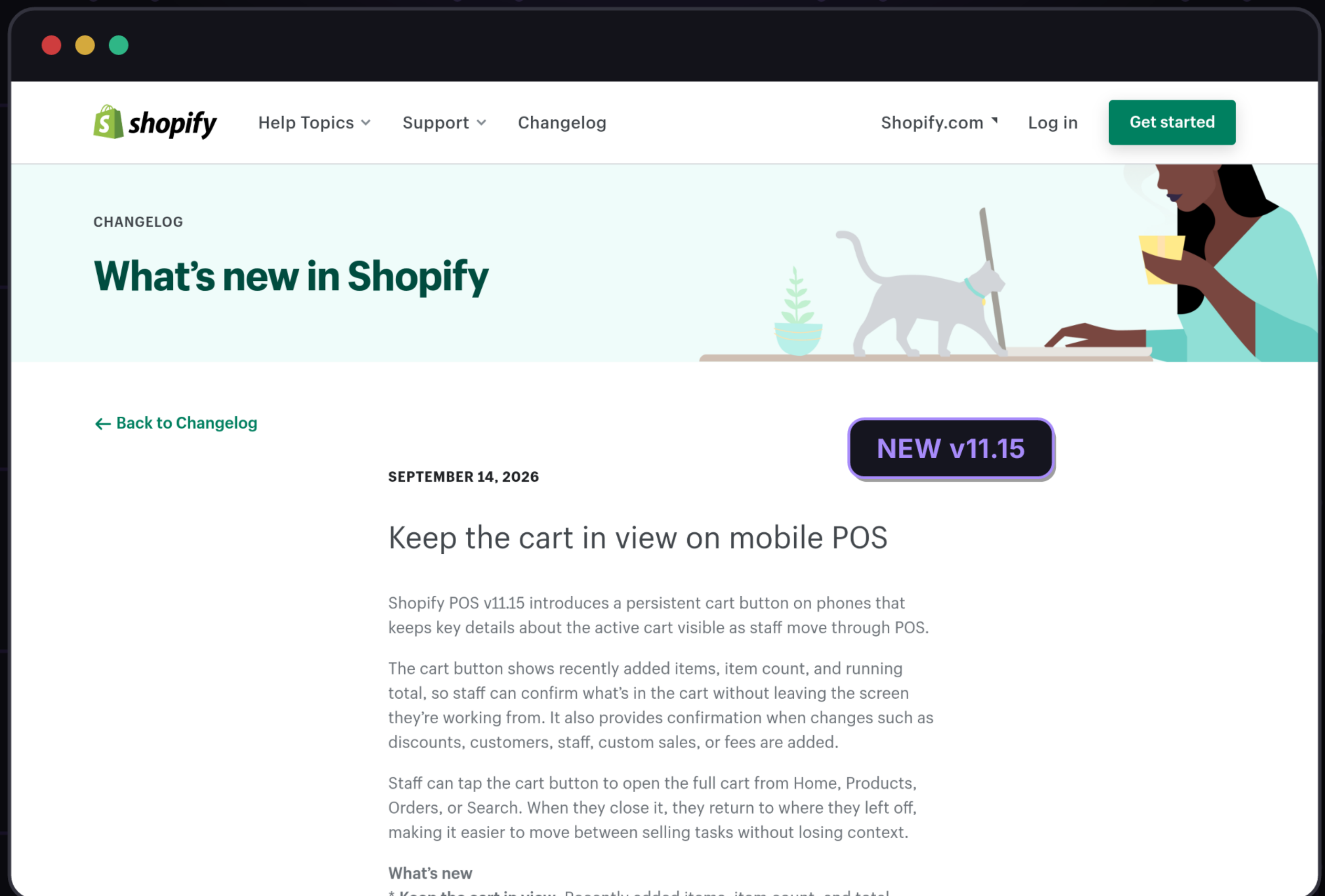
POS APP NEEDS V11.14



**CUSTOMER MUST BE
IDENTIFIED**

Swipe →

CART ALWAYS IN VIEW



Item count, recently added items, and running total visible as staff move between screens

Swipe →

THE ACTUAL UNLOCK

**ENABLING THE PERMISSION
TAKES A MINUTE. TRAINING
YOUR STAFF ON THE SCRIPT
IS WHAT ACTUALLY
CONVERTS.**

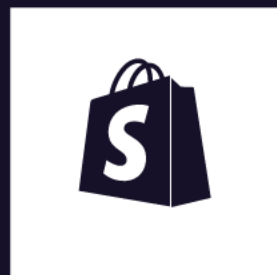
**MOST STORES WILL STOP AT
THE TOGGLE. THE ONES THAT
RECOVER THE SALE HAVE A
ONE-LINE RESPONSE READY.**

Swipe →

WANT THE RECOVERY SCRIPT?

COMMENT POSCART

I'll send it over. No forms, no spam.



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SELECT
PARTNER

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